

Installation, Configuration & User Manual for

iZone 220 & iZone 320

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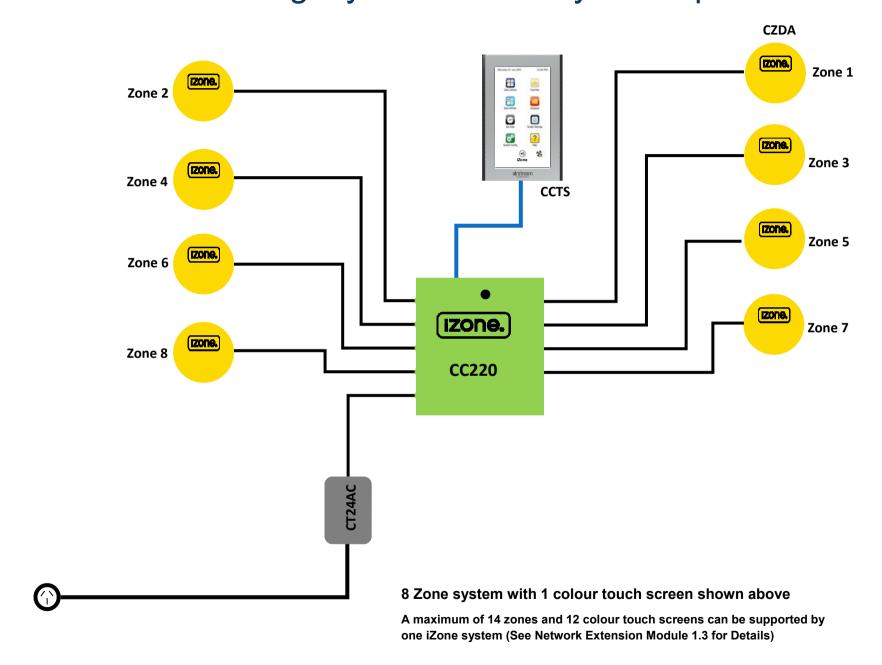
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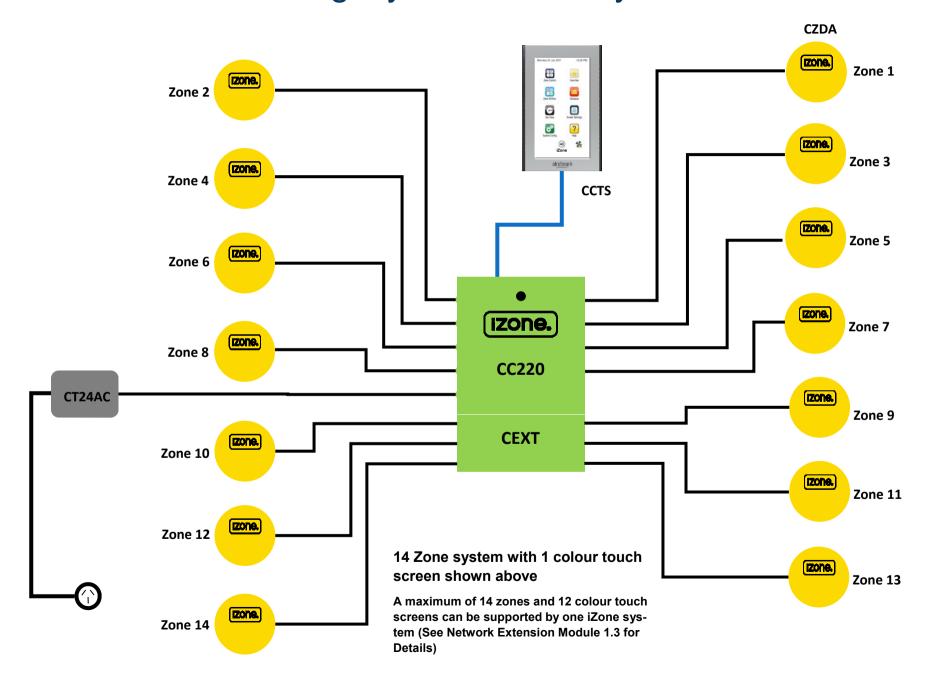
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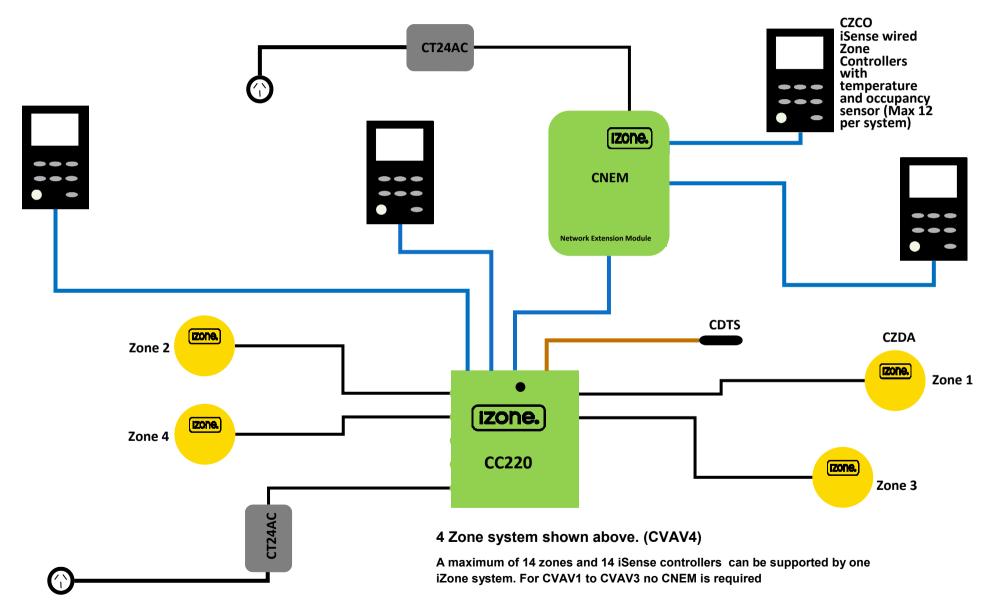
1.1 iZone 220 - Wiring layout for base system up to 8 zones



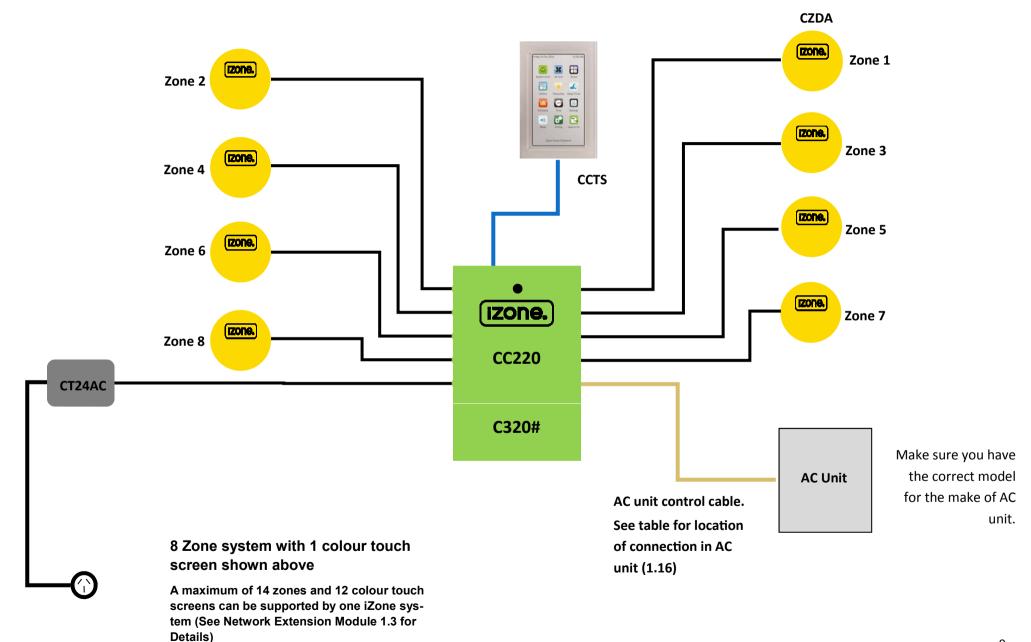
1.2 iZone 220 - Wiring layout for base system 9 to 14 zones



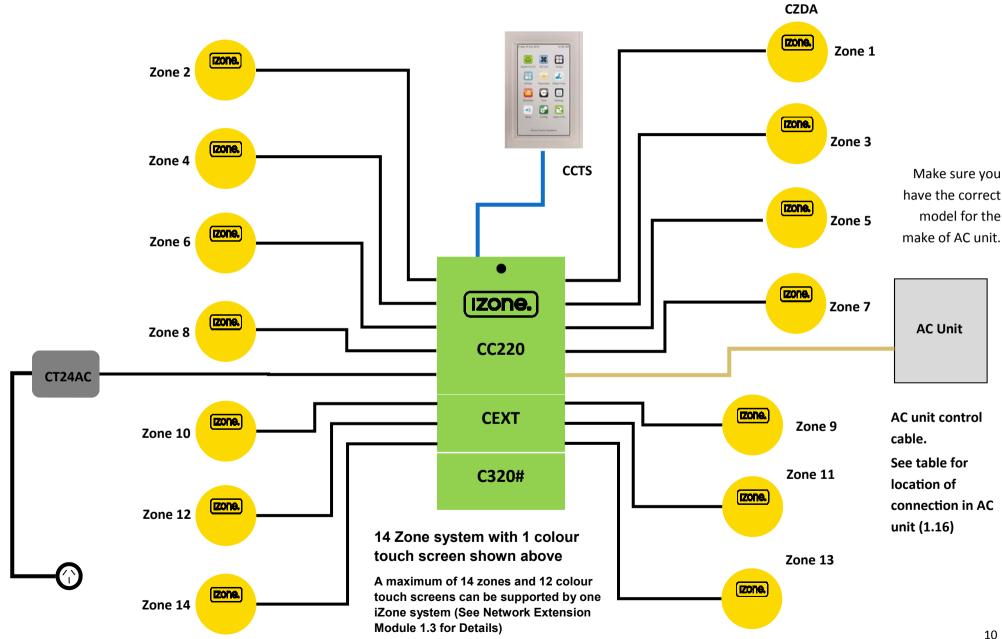
1.3 Stand alone VAV systems - Wiring layout for typical 4 zone system



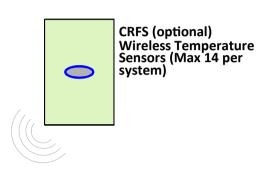
1.4 iZone 320 - Wiring layout for base system up to 8 zones

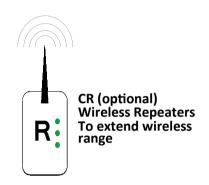


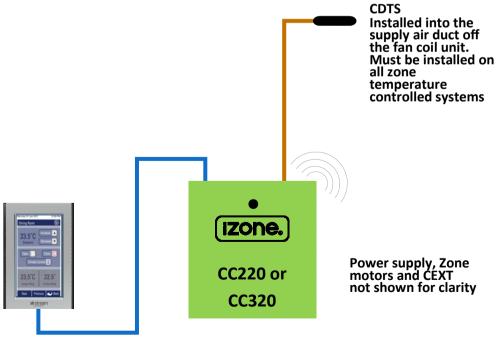
1.5 iZone 320 - Wiring layout for base system 9 to 14 zones



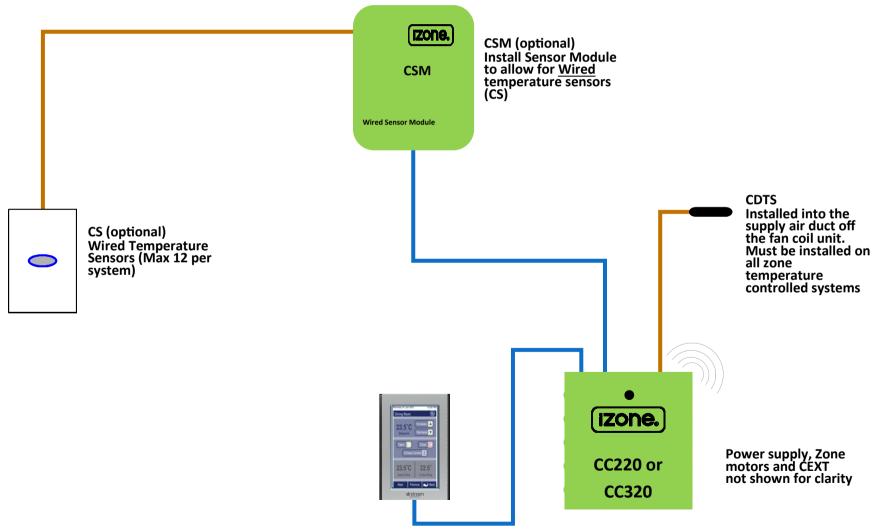
1.6 Optional equipment for wireless temperature controlled zones



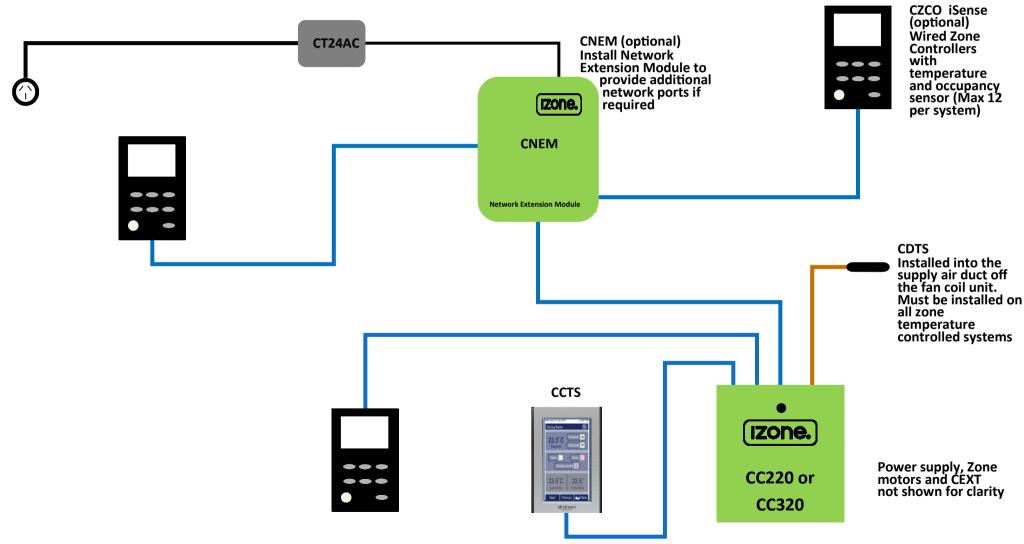




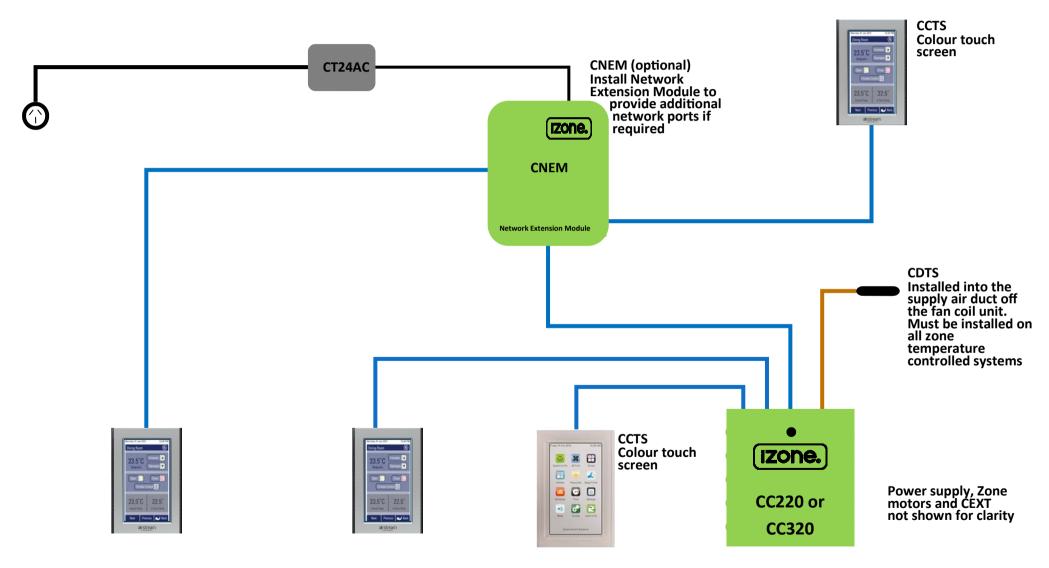
1.7 Optional equipment for wired temperature sensors



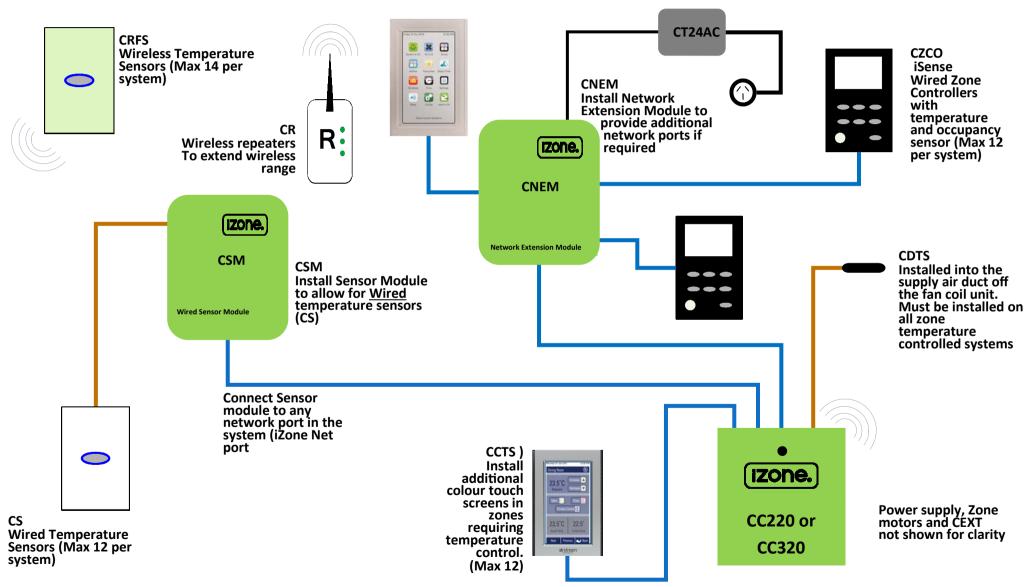
1.8 Optional equipment for iSense temperature and occupancy controlled zones



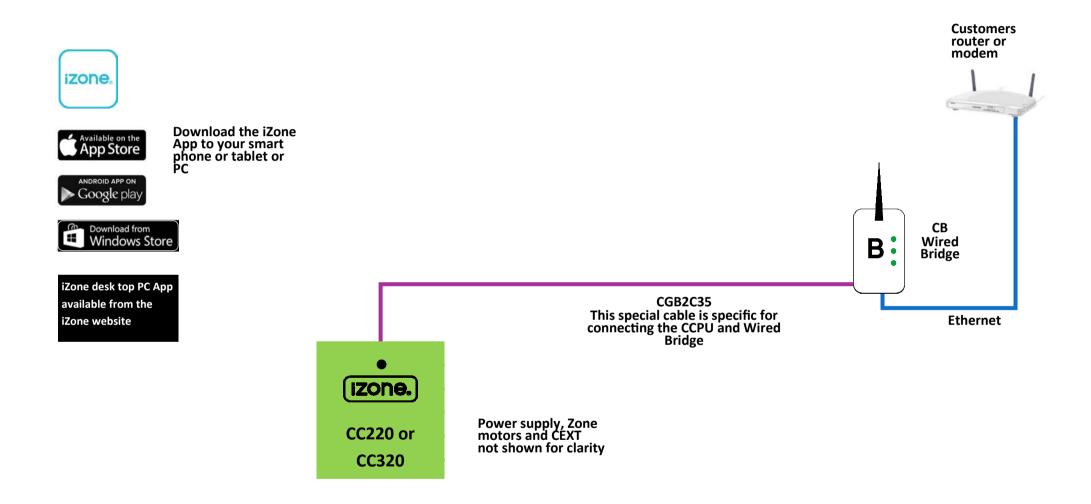
1.9 Optional equipment for colour touch screen temperature controlled zones



1.10 Example of different types of temperature sensors & controllers on a single system



1.11 Optional equipment for wired WiFi Control of system



1.12 Optional equipment for wireless WiFi control of system



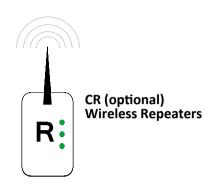


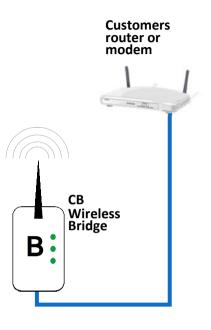
Download the iZone App to your smart phone or tablet or





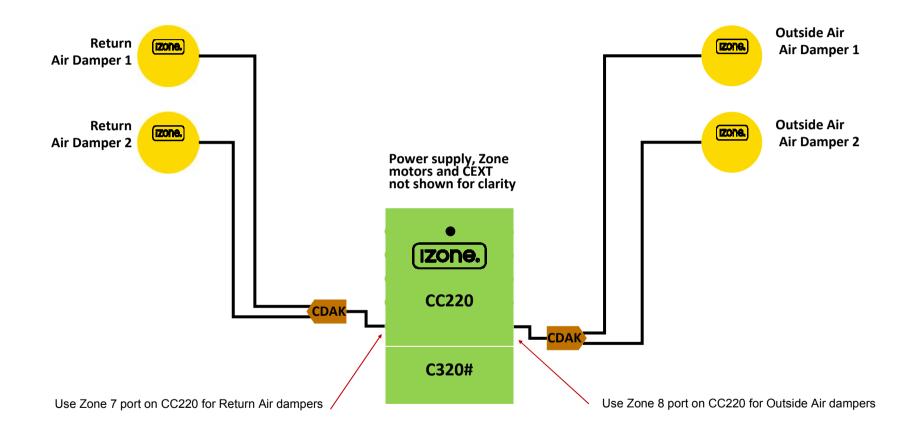
iZone desk top PC App available from the iZone website







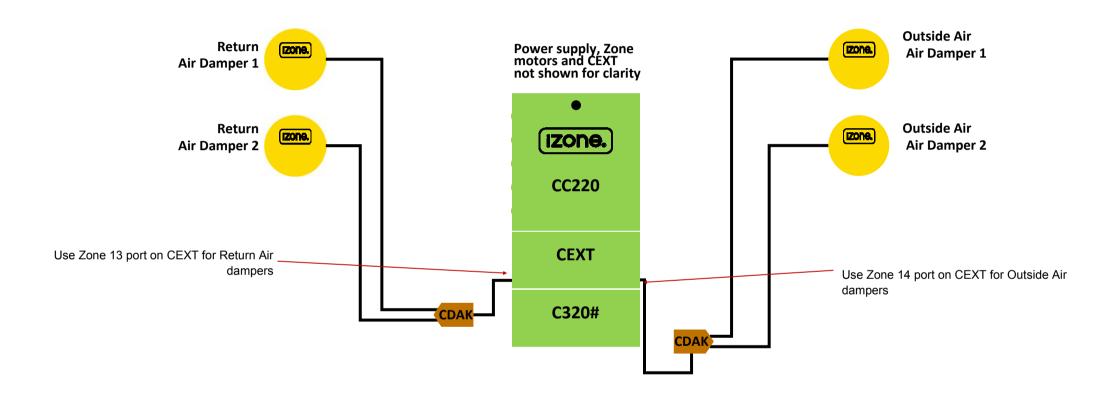
1.13 iZone 320 - Optional equipment for iSave addition (up to 6 zones)



Note:

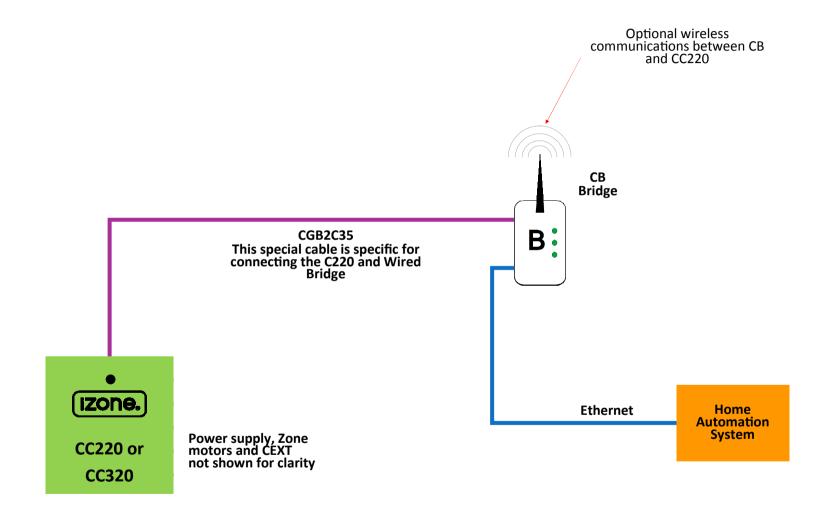
When the iSave option is used with an 8 zone system it is limited to a maximum of 6 Zones

1.14 iZone 320 - Optional equipment for iSave addition (7-12 Zones)



Note:

1.15 Optional equipment for Ethernet Home Automation connection



1.16 iZone 320 - Wiring connection to AC units

Unit Make	Connection
Daikin	Take the P1 / P2 control wire from the fan coil unit and connect it to the iZone C220 / C320D
Fujitsu	Do <u>not</u> connect the 12V wire to the iZone (Usually Red). Connect the black and white wires from the fan coil unit to iZone C220 / C320F
LG	See detailed instructions on 1.17 page 22
Mitsubishi Electric	Take the Remote Controller (A / B) control wire from the fan coil unit and connect it to the AC Unit Control Cable on the C220 / C320M
Panasonic	Take the A / B control wire from the fan coil unit and connect it to the AC Unit Control Cable on the C220 / C320P
Temperzone	See detailed instructions on 1.18 page 23
Toshiba	Take the A / B control wire from the fan coil unit and connect it to the AC Unit Control Cable on the C220 / C320T

1.17 iZone 320 - Wiring connection to LG units

Unit Make

LG

LG condensing unit must be supplied with an optional PI485 Gateway (M) board in the condensing unit. LG dipswitch settings are as follows:

- ⇒ Dip switches 1 and 4 ON
- ⇒ All others are **OFF**

Connection

1. Connect a shielded, 2 core, twisted pair control cable from the C220 / C320L to the PI485 Gateway (M) board in the condensing unit. (This cable is supplied by the installer). Polarity is critical see Fig (C) & (D) for correct connection.

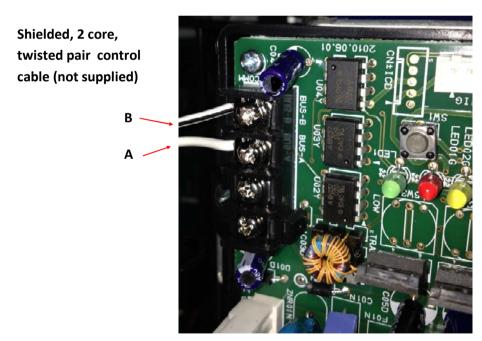


Fig (C) - LG PI485 Gateway (M) board in condensing unit

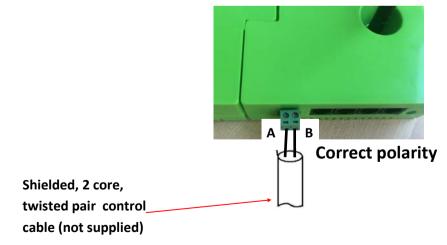


Fig (D) - iZone C220 / C320L

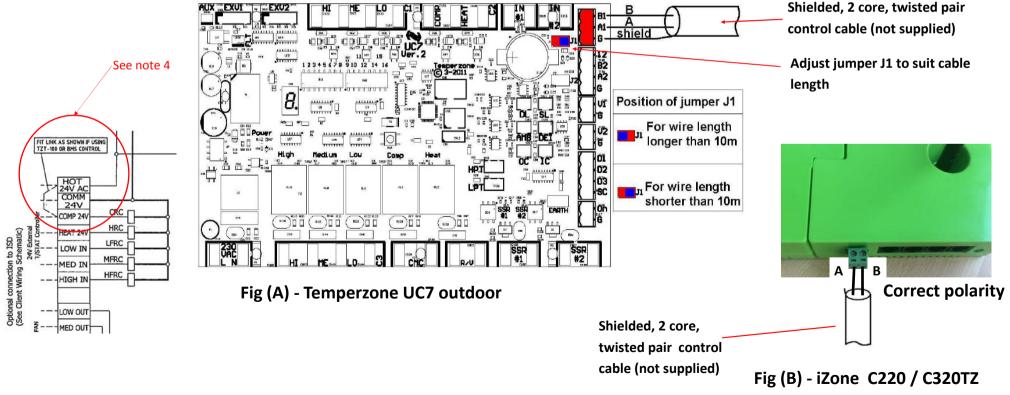
1.18 iZone 320 - Wiring connection to Temperzone units

Unit Make

Connection

Temperzone

- 1. Connect a shielded, 2 core, twisted pair control cable from the C220 to the UC7 board in the condensing unit. (This cable is supplied by the installer). Polarity is critical see Fig A & B for correct connection.
- 2. Adjust location of jumper J1 to suit the length of control cable installed.
- 3. Ensure the dip switches in the condensing unit are set correctly for the installed compressor type (digital / fixed speed) and fan speed control. Refer to the Temperzone service manual.
- 4. Fit a link as shown in the Temperzone wiring diagram to enable BMS control. This link is between the following terminal: HOT24V AC and COMP 24V



1.19 General installation instructions

- 1. The C220, C320 and CEXT can be installed close to the indoor fan coil unit.
- 2. If any wireless sensor (CRFS) or wireless bridge (CB) is not within the range of the C220 then additional repeaters (CR) should be added to help relay the signal from the field device to the C220.
- 3. Do **not** run the network cables alongside 240 Volt wiring.
- 4. When installing network cables down wall cavities or chasing network cables into walls, tape up and protect the RJ45 connector to avoid damage to the connectors. Installation damage to cables is not covered under warranty.
- 5. Always install zones in consecutive ports starting at Zone 1. The C220 and CEXT are marked with the zone port numbers.
- 6. Do not directly hardwire the CT24V into the AC unit's power supply. This may void the warranty as it will require an electrician in the event that a repair of the iZone power supply is required.
- 7. Connect Zone Damper Actuators (CZDA) to the zone ports using the RJ11 cables as shown.
- 8. Connect the Colour Touch Screens (CCTS) to the iZone Net ports using the RJ45 cables. If you are connecting more than 3 components requiring iZone Net ports to the system you will need to connect a Network Extension Module Kit (CNEMK) to one of the iZone Net ports on the CC220 using a short RJ45 cable.
- 9. If any zone is temperature controlled, connect a Duct Temperature Sensor (CDTS) to the CDTS port. Install the sensor into the <u>supply air</u> duct upstream of all dampers. Secure the sensor in place by using reinforced aluminium tape.
- 10. When installing temperature controlled zones ensure the CCTS or sensor for the associated zone is installed in a location that is representative of the temperature in the room / zone. The sensor should be installed at approximately 1600mm above the floor and should not be subject to draughts, direct sunlight or heat from equipment such as computers, TV screens etc. The supply air outlets to this room must **not** blow conditioned air directly onto the sensors or touch screens.
- 11. Connect the AC unit control cable to the C220 / C320. See table 1.16 for details. (This cable is not supplied by Airstream.)
- 12. The building must be fitted with a compatible WiFi modem. Contact Airstream for a list of approved and recommended modems.
- 13. If connecting the iZone system to a Home Automation system use the Ethernet connection on the bridge.
- 14. Only connect the power supply to the CT24VAC port after all components have been connected.
- 15. Any existing or new air conditioning units that require modification or additional boards to facilitate the correct operation of the iZone system, is the installing contractors responsibility.

2.0 System initialisation

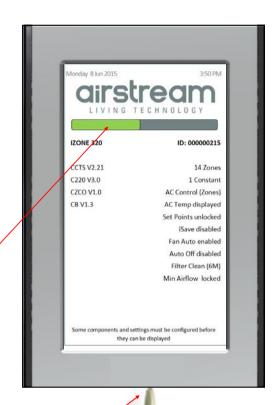
All new or modified systems must be initialised prior to system configuration.

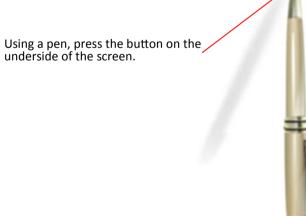
To initialise the system press the button on the underside of any colour touch screen. This button is recessed so you will need to use a pen to press the button.

The time to initialise the system will vary depending on the number of motors connected.

The system will also initialise when power is restored after a power failure.

Progress bar will scroll while system initialises and tests all zone dampers

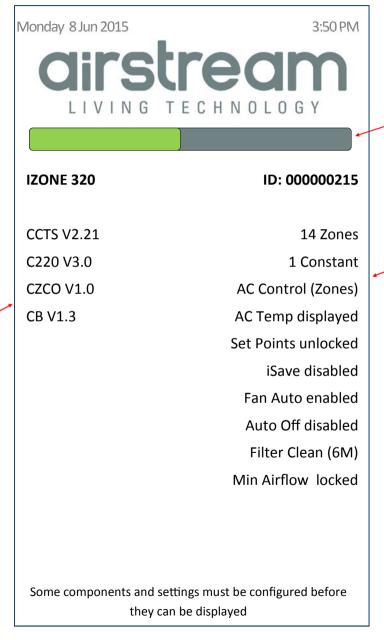




2.1 During initialisation

This screen will be displayed whenever the system is reset or when power is restored after a power failure. None of the previous settings or parameters are lost.

Components detected and software versions



Progress bar

Current system configuration settings

This image is an example only. Your screen may display differently depending on the system type, what options are selected and the configuration settings entered by your installing contractor.

3.0 System configuration

WARNING! Only qualified iZone installers should configure the iZone System. Incorrect configuration could result in damage to your air conditioning unit and system.

To configure your system click on the System Config icon on the home page.



Enter the system password "wamfud" and press the enter button. The enter save changes.



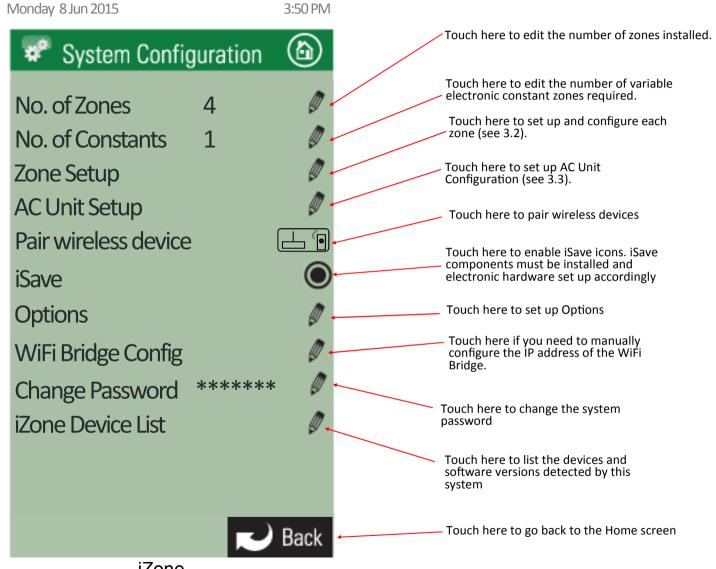
button must always be touched to

You will now be in the System Configuration area.

3.1 Configuration main menu

Note:

Information on the configuration screen may vary depending which devices are connected to the system and if it is an iZone 320 or 220

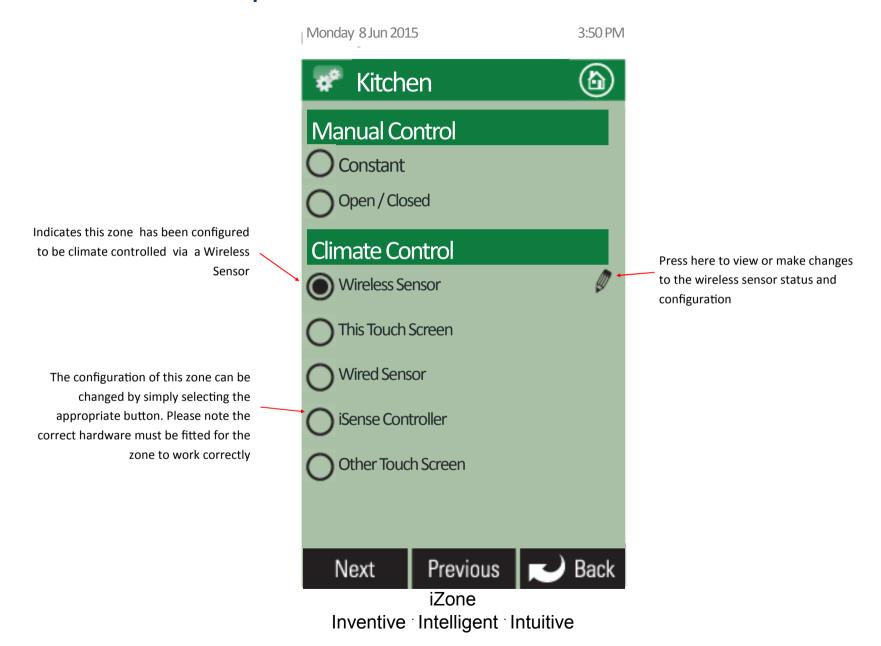


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3.2 Zone set up

Monday 8 Jun 2015 3:50 PM Zone Setup Touch here to go to the home screen If the zone has been named its name Wireless Kitchen Indicates this zone is fitted with a will show here wireless sensor. Touch here to change. Const 1 Passage Indicates this zone is designated to be the first electronic constant zone. Indicates this zone temperature is Touch Family controlled via the sensor in a touch screen. Press here to change. Master Bed Wired Indicates this zone is fitted with a wired sensor. Touch here to change. Opn/Clsd Jon Bed Indicates this zone has been set up for Open / Close control only Study iSense Indicates this zone is set up for temperature control via an iSense controller Down iZone Inventive Intelligent Intuitive

3.2 Zone set up



3.2.1 Sensor configuration

Monday 8 Jun 2015 3:50 PM | Hold down the "Pairing Button" on the iZone Kitchen wireless device. (see 3.2.2). Then press here to pair the device to your iZone Indicates the status of the wireless system Pair wireless device signal strength from the sensor in this zone. It can take up to 10 minutes of normal operation to get an accurate reading. To speed up the process press the Off / Auto Sensor battery status: Good Indicates the status of the battery in the sensor in this zone button on the sensor 5 times. Signal strength: 100% Press here to change the Rf Channel Change Rf Channel 1 Displays the Radio frequency channel the system has been Calibrate Sensor - 0.2 C Press here to adjust the calibration of configured to. This channel can be this sensor (See 3.2.3) changed if RF interference is being experienced. If the channel is changed all wireless devices need to be paired Touch here to go back and save any changes. iZone

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3.2.2 Pairing and configuring iZone RF Sensors

Remove front cover from sensor

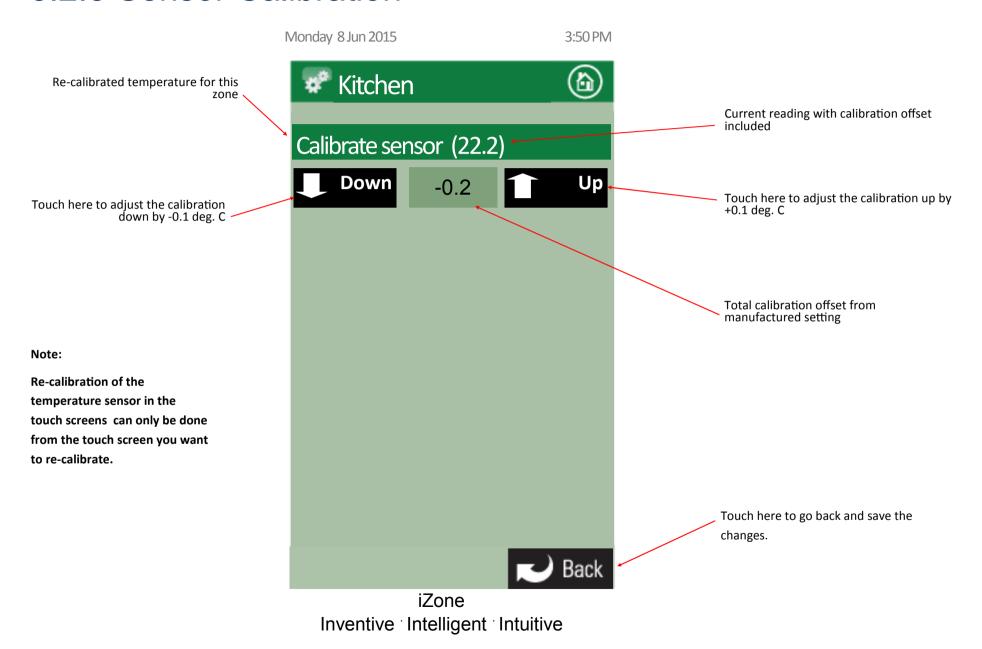
Set the zone selector switch to the correct zone number

Press and hold Pairing button on the wireless device. At the same time press the Pairing Button on the touch screen (see 3.2.1) and wait until the update is complete

Note:

To pair other devices such as an iZone bridge or repeater simply press the pairing button on the device and at the same time press the paring button on the touch screen and wait for the update to complete.

3.2.3 Sensor Calibration



3.2.4 iSense controller configuration

10:00 AM iSense. 100% Airflow Actual Induct Climate iSense Airflow

Indicates the iSense has been activated on this controller.

Press and hold the "iSense" button to enter the Occupancy Strategy configuration menu. Follow the prompts to select the most appropriate strategy for your room or use the Custom Setup option to design your own strategy

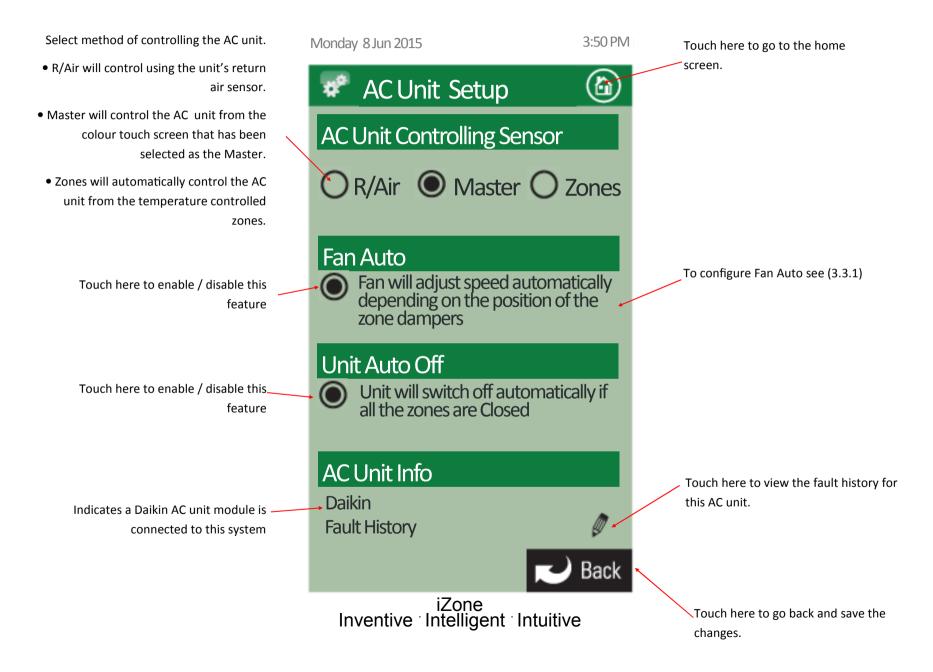
Note:

When iSense has been activated movement is required in the range of the occupancy sensor to keep the zone operating. The use of the iSense feature in bedrooms, when the occupants are asleep, is not recommended.

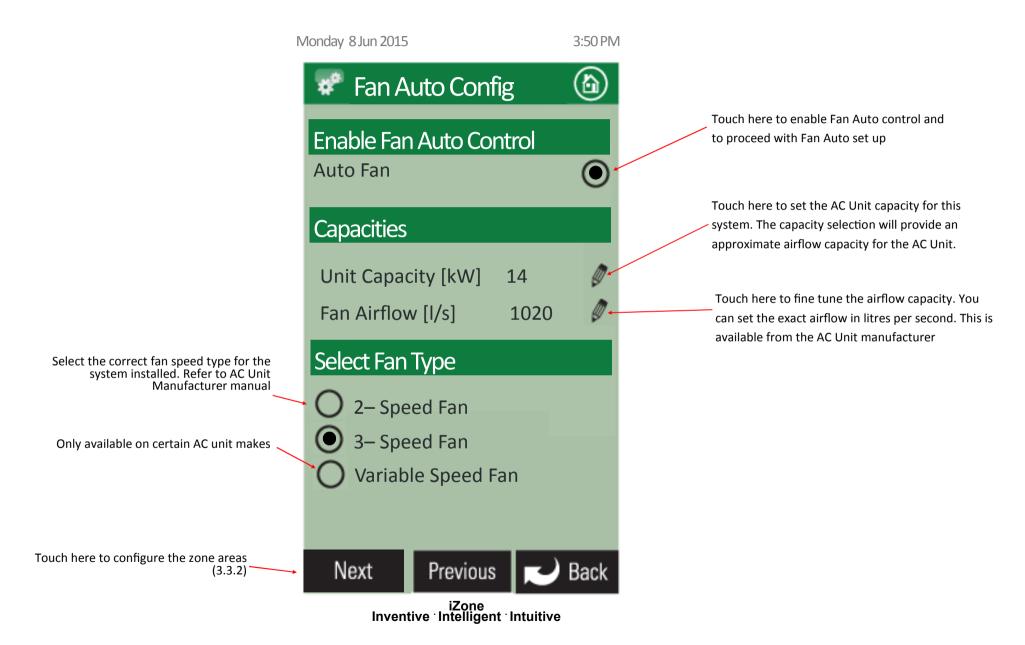
Press and hold the "Airflow" button to configure the controller. Here you can configure the correct Zone to control and you can calibrate the sensor if required

System reset button under here

3.3 AC unit configuration (iZone 320 only)



3.3.1 Fan auto configuration (iZone 320 only)



3.3.2 Fan auto zone area setup (iZone 320 only)



3.4 System Options (Display, Taglines & Filter Mainenance)

Monday 8 Jun 2015

Note:

Information on the configuration screen may vary depending which devices are connected to the system and if it is an iZone 320 or 220

System Options Display Select either Full System or Zone Only **Full System Zone Only** Select if you want the AC units controlling temperature to Controlling Temperature be displayed Tag Lines iZone Touch here to change line 1 of the tag line Inventive Intelligent Intuitive -Touch here to change line 2 of the tag line Filter Maintenance Reminder Frequency 3 months Touch here to change the filter clean reminder frequency Touch here to go back to the previous configuration page Next i7one

3:50 PM

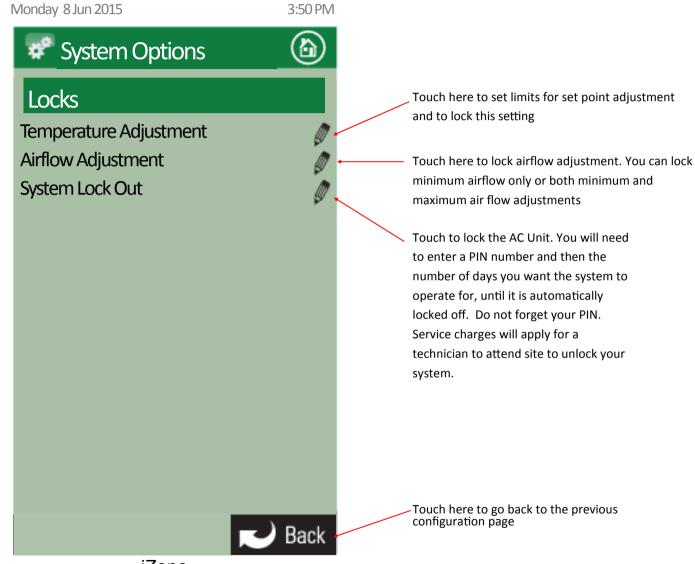
Touch here to go back to the next page of options

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3.4 System Options (Locks)

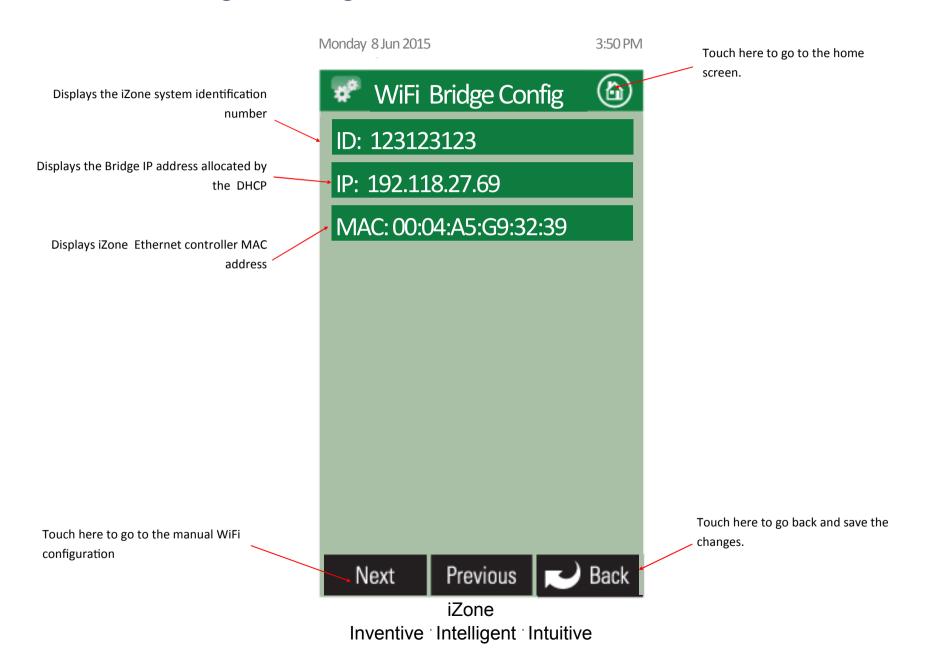
Note:

Information on the configuration screen may vary depending which devices are connected to the system and if it is an iZone 320 or 220



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3.5 Wifi bridge configuration



3.5.1 Manual IP Configuration

Monday 8 Jun 2015

Touch here to go to the home screen. WiFi Configuration **IP Address** Select either Auto or Manual Configuration. If manual is selected you will need to know **Auto Configuration** the IP, Subnet Mask, Default Gateway, Primary DNS Server and Secondary DNS Manual Configuration Server addresses if applicable **IP** Address 0 Subnet Mask 0 Default Gateway 0 0 0 0 Primary DNS Server 0 Secondary DNS Server Touch here to go back without saving the 0 changes. Touch here to apply the changes to the configuration Previous **Apply** iZone Inventive Intelligent Intuitive

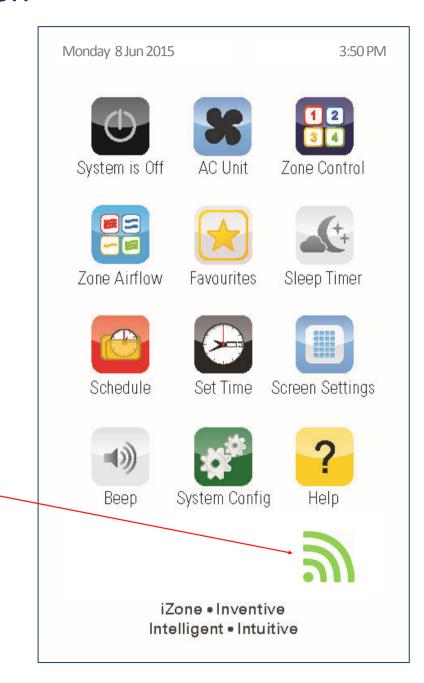
3:50 PM

3.5.2 WiFi connection

A green symbol indicates the iZone

ready to use

system is now connected to WiFi and



A grey symbol indicates the Bridge is connected to the iZone system but is not connected to the local computer network



3.5.3 Smart Phone, Tablet or PC configuration - System Requirements

Smartphone, Tablet or PC

 You will need a smartphone or tablet or PC. The following platforms are supported: Apple, Android and Windows.

System Requirements

IOS SOFTWARE REQUIREMENTS

 Compatible with iPhone, iPod touch, and iPad. iOS 6.0 and higher.

ANDROID SOFTWARE REQUIREMENTS

Requires Android: 2.1 and higher.

WINDOWS PHONE REQUIREMENTS

Compatible with Windows Phone 8 and 8.1

PC SOFTWARE REQUIREMENTS

- PC running Windows® XP SP3 or higher, Windows Vista™, Windows 7, Windows 8.
- Latest Windows service packs recommended.

WiFi modem or network switch

 You will also need a compatible WiFi modem or network switch with a spare RJ 45 access port. Some WiFi modems, firewalls and security settings are not compatible with the iZone bridge and will need to be changed or replaced to enable the iZone app to run.

Download the iZone App

- You will need an account with the manufacturer of your phone to enable you to down load Apps from their respective store.
- Apple—Apple App Store
- Android—Google Play Store
- Windows—Microsoft Store
- Login to the respective store.
- To search for the iZone App type "iZone Controller" into the stores search menu.
- Select iZone Controller and download the iZone App.



3.5.3 Smart Phone, Tablet or PC configuration - Equipment Required and Configuration

Equipment

 See 1.11 & 1.12 For details of equipment required and wiring diagram.

Configuration

- Power up the WiFi Bridge
- Press the System Config button on the touchscreen



Enter the system password "wamfud"

Pair the wireless bridge to the iZone system

 Press and hold the blue button on the side of the Bridge. At the same time press the "Pair Wireless Device" button on the touchscreen





 Wait a few seconds. Press the home button on the touch screen.



 The grey WiFi symbol should appear at the bottom of the home screen.



 Connect the RJ 45 cable from the Bridge to the modem / router. The symbol will change to 100% green.

3.5.3 Smart Phone, Tablet or PC configuration - Using your App

Using your iZone App in your local WiFi area

Press the iZone button on your phone or tablet.



A nine digit number will appear on at the top of the screen. This is you system ID number. Write it down as you will need it to register on iZone World Wide for control of your system away from home. Press on the nine digit number and you will go into the App. Now you can name your system using the "Rename" button.



Do <u>NOT</u> press the iZone World Wide button unless you are registered for iZone world wide <u>and</u> you are outside your local WiFi area

iZone World Wide Service

- You can only have access to the system from outside your local WiFi range <u>after</u> you have subscribed to iZone World Wide
- To register on iZone World Wide Go to:

https://worldwide.izone.com.au/signup

- Follow the prompts to subscribe. You will need the system ID number. This is a nine digit number.
- You will also be asked for an email address and password which you should remember as you will need these to access your system when you are trying to use the App from outside the WiFi range.
- When you login to iZone World Wide there is an option to save your username and password (Login and Remember Me). We recommend you select this option to make it faster and easier to login to your system remotely.
- To reduce the data usage there may be a slight delay between changing a setting on your phone, and the system updating, when using iZone World Wide.
- Do not use iZone World Wide when you are in your WiFi zone unless you have turned off the WiFi on your smart phone or tablet.

3.6 Home automation integration

iZone systems can be integrated into any home automation system that has an Ethernet interface. The WiFi bridge is fitted with an Ethernet connection .

For interface specifications please download a copy of Airstream's Technical Catalogue at

http://www.izone.com.au

Your home automation integrator will need to write suitable code to control your AC system. This service is not provided by Airstream or iZone.

4.1 iZone 220 home screen

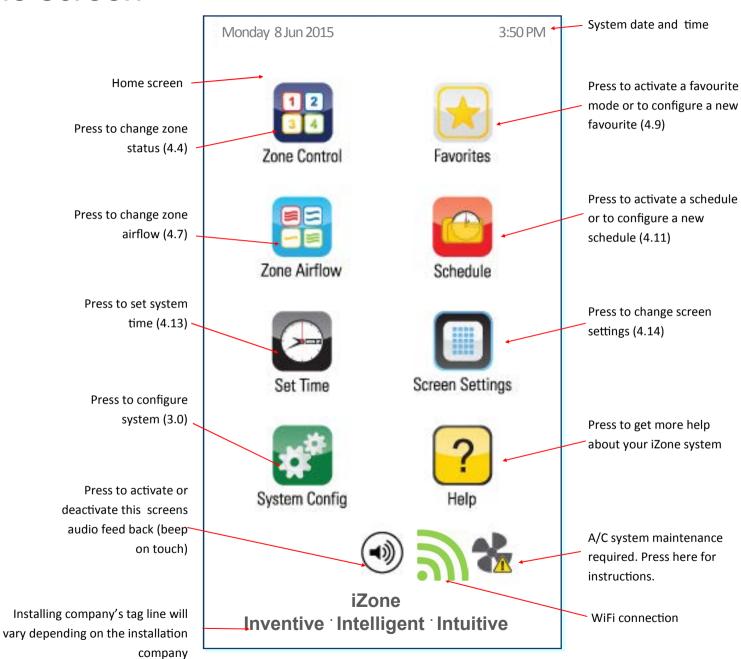
 To get back to the Home screen at any time press.



when entering names or values using the keyboard it is easier to use a thin object such as a toothpick. Do not use sharp, hard objects as they may damage the screen. The enter button must always be pressed to save the changes you have made.



 Some functions may have been locked by your installer to ensure the commissioned values are not changed. To make changes to these values contact your installation company.



4.2 iZone 320 home screen

 To get back to the Home screen at any time press.



When entering names or values using the keyboard it is easier to use a thin object such as a toothpick. Do not use sharp, hard objects as they may damage the screen. The enter button must always be pressed to save the changes you have made.

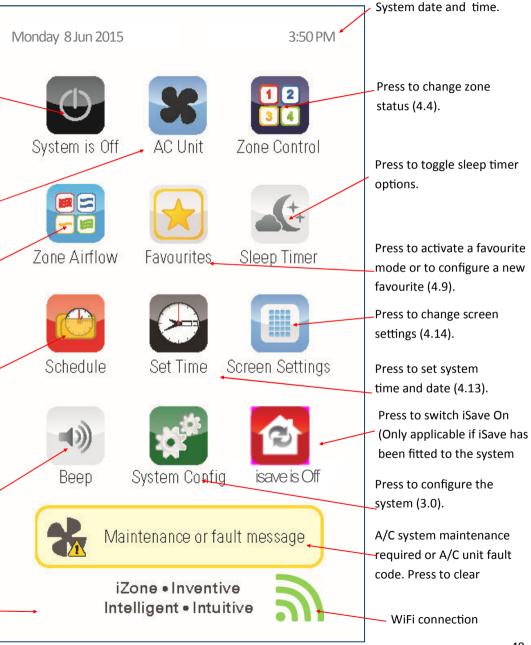


 Some functions may have been locked by your installer to ensure the commissioned values are not changed. To make changes to these values contact your installation company.

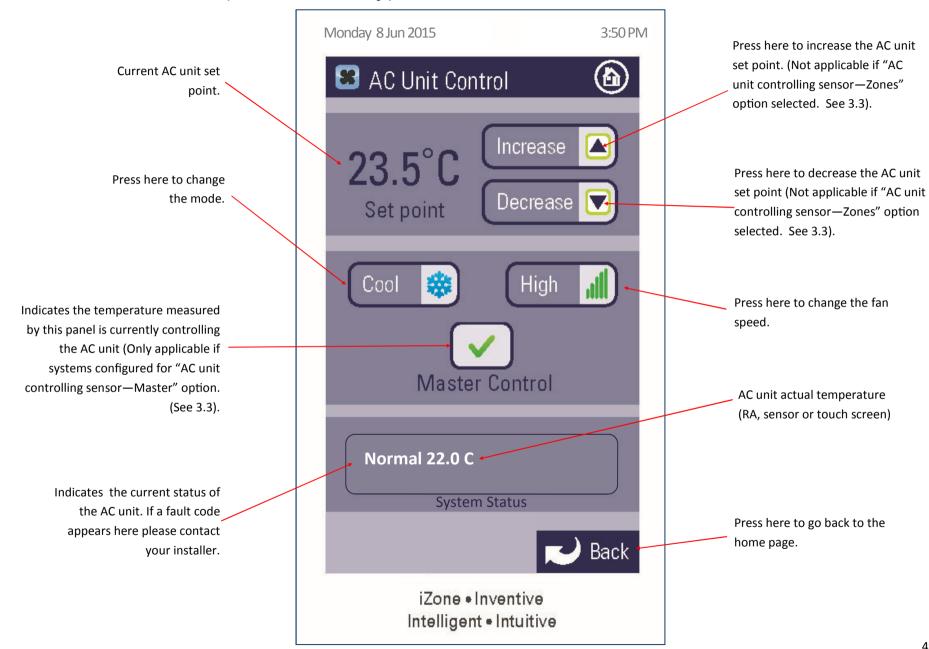
Press to turn your system on or off. Press to change the A/C unit settings (4.3). Press to change zone airflow (4.7). Press to activate a schedule or to configure a new schedule (4.11).

Press to activate or deactivate this screens audio feed back (beep on touch).

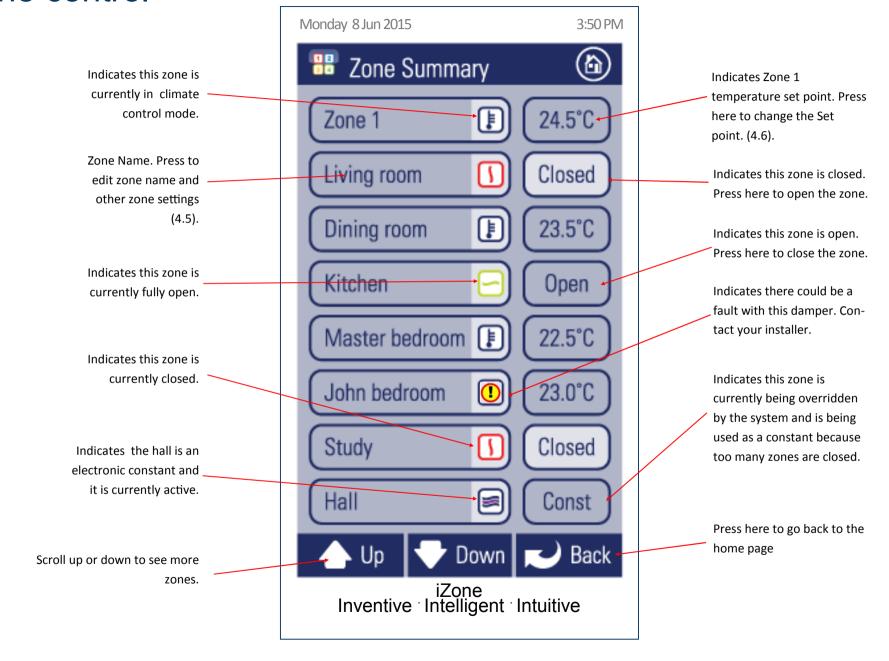
Tag line this will vary depending on the installation company.



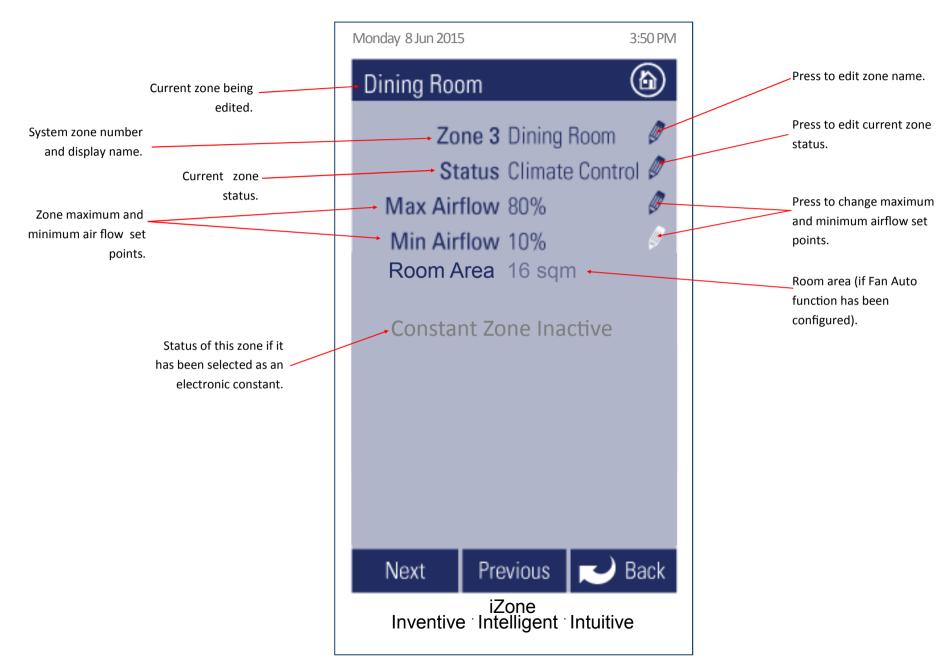
4.3 AC unit control (iZone 320 only)



4.4 Zone control



4.5 Edit zone names & settings



4.6 Adjusting temperature controlled zones

Indicates current zone being adjusted.

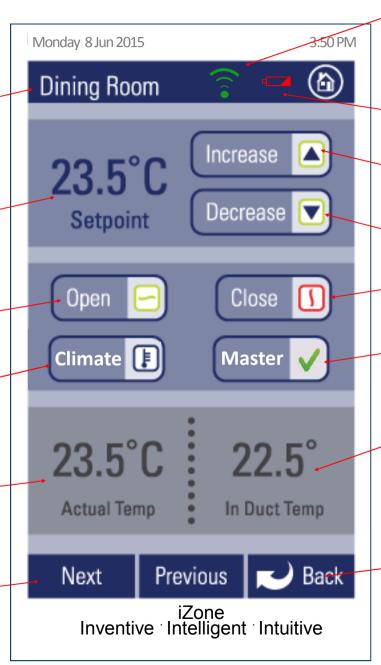
Indicates current temperature set point required for this zone.

Press here to fully open this zone.

Press here to allow iZone to automatically control the temperature in this zone.

Indicates the actual temperature in this zone (as measured by iZone).

Scroll up or down to see more zones.



Indicates RF strength from sensor serving this zone is acceptable (only if RF sensor is installed.)

Indicates battery in the sensor serving this zone requires replacement. (only if RF sensor is installed)

Press here to increase the current zone set point temperature.

Press here to decrease the current zone set point temperature.

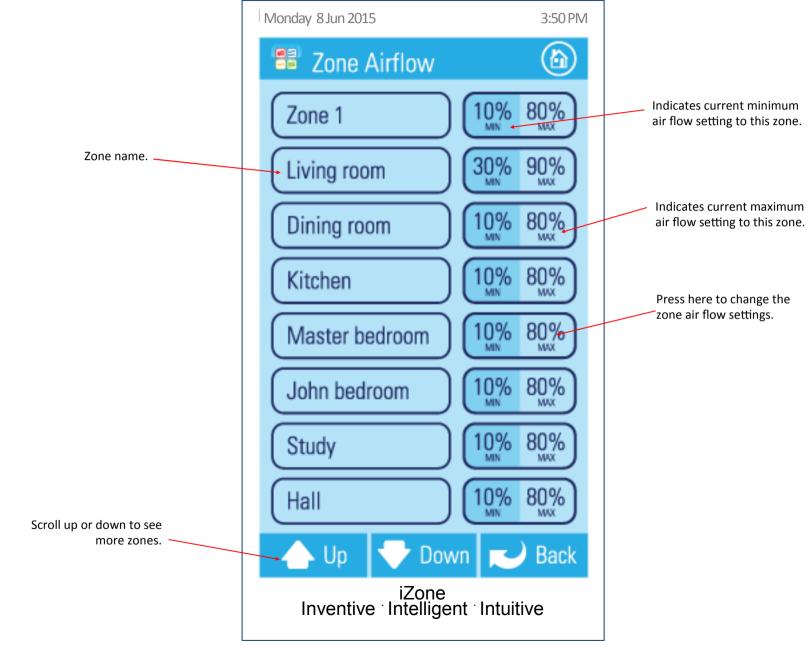
Press here to close this zone.

Press here to select this zone as the master (only available if configured for Master AC unit control).

Indicates the current temperature of the air inside the air conditioning system ductwork.

Press here to go back to the zone summary.

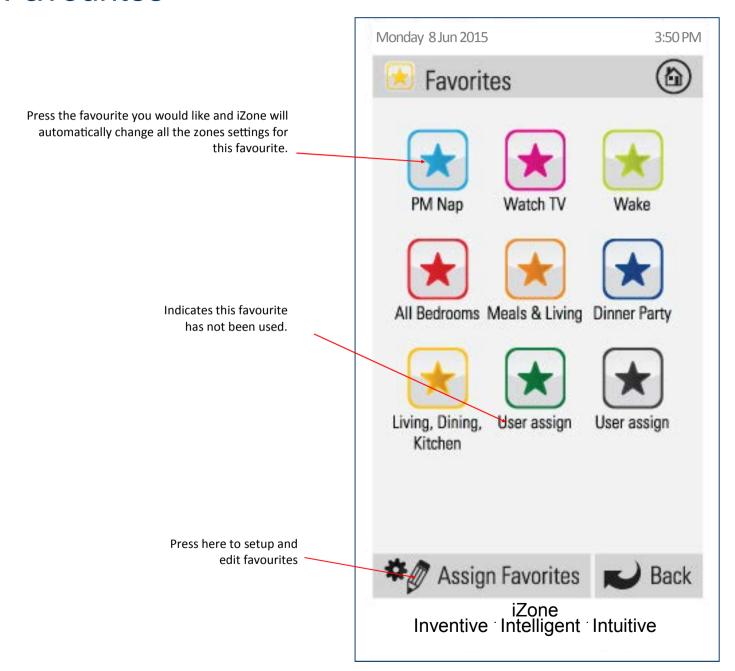
4.7 Zone airflow summary



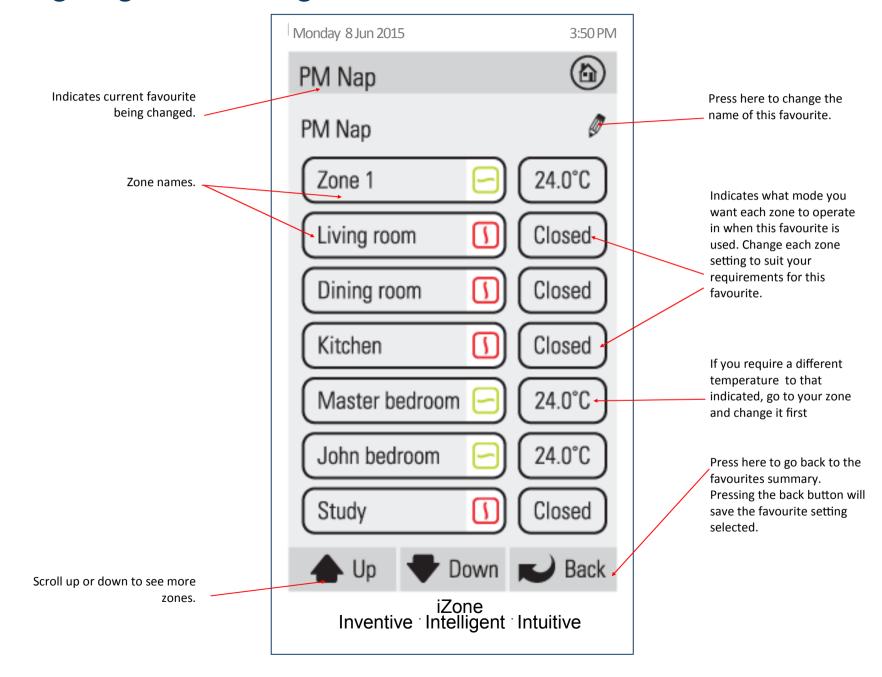
4.8 Changing zone airflows

3:50 PM Monday 8 Jun 2015 Please note: It is possible to lock the maximum and minimum airflow settings in the configuration menus. If you screen does not display as indicated here and you require to make changes to Living Room -Indicates current zone airflows please contact your installer to activate your display. that you are changing the airflow to. Press here to increase the 90% Increase maximum airflow to this zone. Indicates the current Decrease Max Airflow maximum airflow setting Press here to decrease the maximum airflow to this for this zone. zone. Indicates the current 30% Press here to increase the Increase minimum airflow setting for minimum airflow to this this zone. zone. (This is usually set at 0%). Decrease Min Airflow Min Airflow will not display if Press here to decrease the this adjustment has been minimum airflow to this locked. zone. Press here to go back to the Next Previous airflow summary. Scroll up or down to see more zones. iZone Inventive Intelligent Intuitive

4.9 Favourites



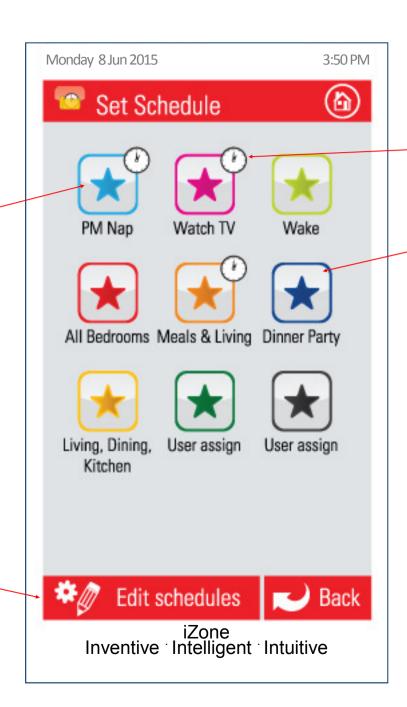
4.10 Assigning and editing favourites



4.11 Schedules

Any of your favourites can be set to automatically start at any time of your choosing. Press here to enable the time based schedule for favourite (PM Nap).

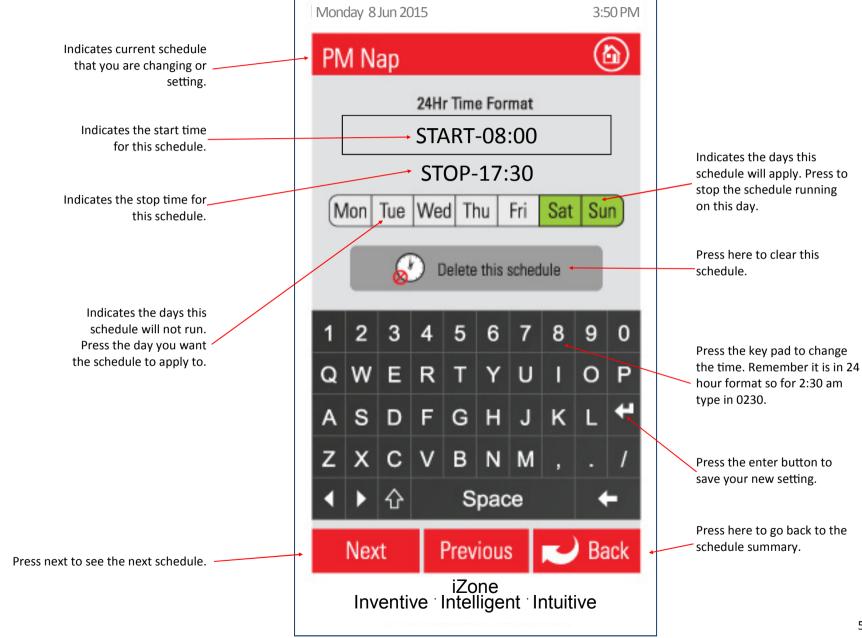
Press here to set up or edit a schedule on any favourite



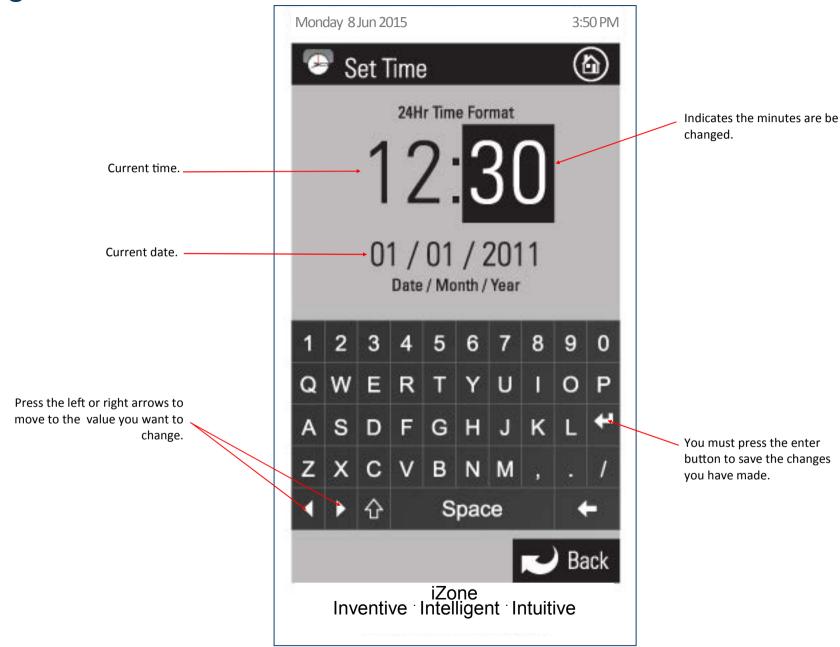
Indicates an automatic time schedule has been enabled for this favourite.

Indicates no automatic time schedule has been enabled for this favourite.

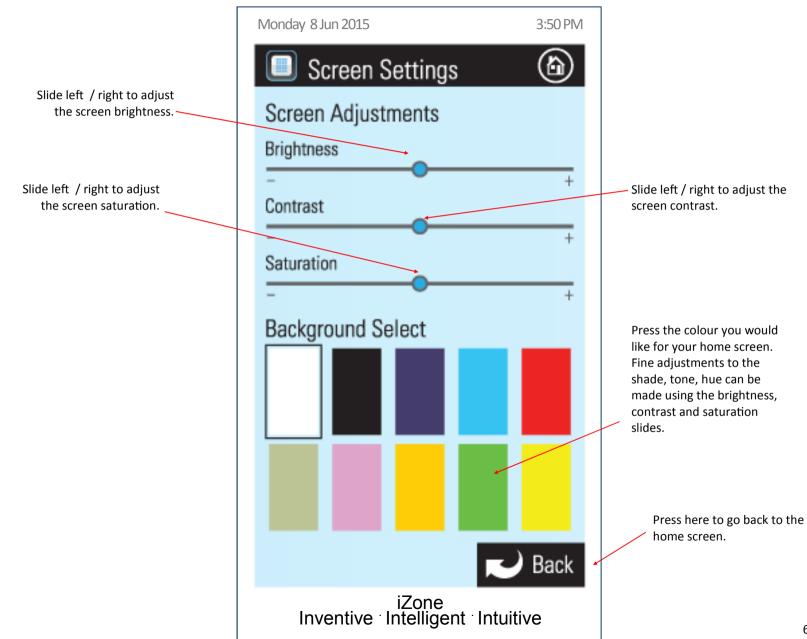
4.12 Setting and editing a schedule



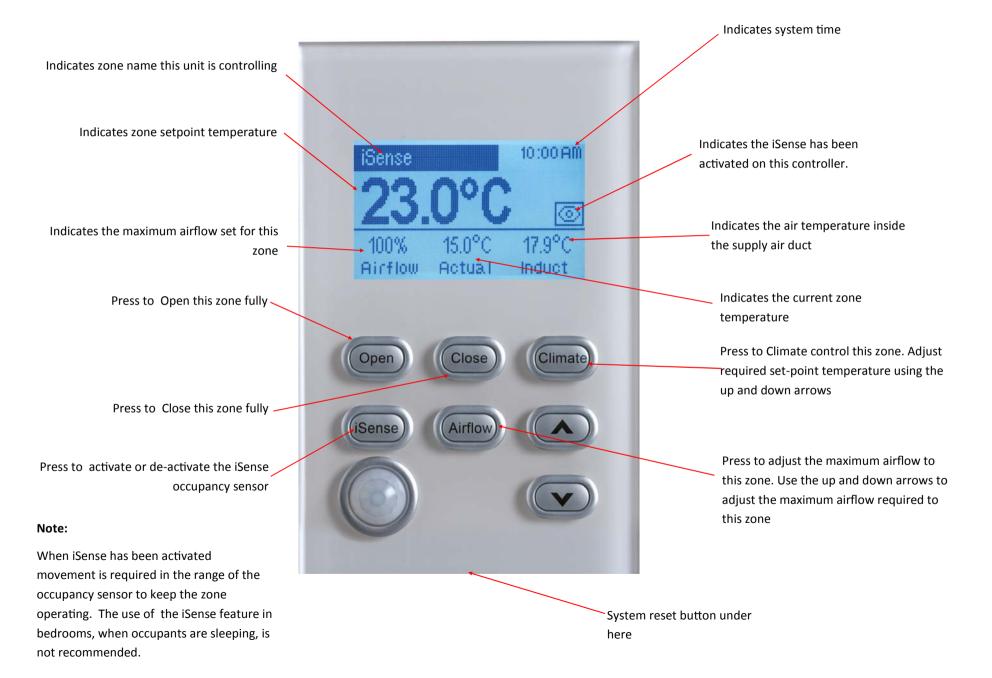
4.13 Setting the time



4.14 Changing the home screen colour



4.15 iSense controller



4.16 Warranty registration

Your system is supplied with a standard 2 year warranty.

To extend your warranty you are required to complete this warranty registration form and email, fax or post it to Airstream along with a copy of your invoice. For terms and conditions please see Airstream's warranty policy at www.air-stream.com.au

Full Name:	
Contact Phone number including area code:	Email address :
iZone System ID number (if applicable):	If you have more than one iZone system, please include additional registration forms.
Address where the system is installed:	
Date of purchase: / / / /	
Installation Company:	
Proof of Purchase attached: Yes / No Signature	Date

Post, fax or email your registration to :

Airstream Components
9 Geelong Court, Bibra Lake,
WA 6163

Fax: 08 9494 1346

Email: info@air-stream.com.au

4.17 Airstream product warranty policy

This document sets out the warranties that are provided by Airstream Components WA Pty Ltd ACN 146 196 778 ("Airstream") in relation to each Product.

Definitions

In this document

"Australian Consumer Law" means the law set out in Schedule 2 of the Competition and Consumer Act 2010 (Cth) and any corresponding provisions of state or territory fair trading legislation.

"Customer" means the party that acquired the Product from Airstream for that party's use or, if the party who acquired the Product from Airstream was an authorised distributor, reseller or dealer, the party who acquired the Product from the distributor, reseller or dealer.

"iZone Tablet" means the product known as the "iZone Tablet".

"Product" means:

an iZone Tablet; or

other product manufactured by or for Airstream.

"Site" means the place at which the Product is located.

"Third Party Goods" means a product (including batteries) or item of equipment manufactured by a third party which is supplied with, or fitted to, a Product.

"Warranty" has the meaning given in clause 2.1.

"Warranty Claim Form" means the warranty claim form available on the Website.

"Warranty Period" means:

for an iZone Tablet, one (1) year;

for a Product (excluding an iZone Tablet) that has not been registered in accordance with clause 3, two (2) years; or

for a Product (excluding an iZone Tablet) that has been registered in accordance with clause 3, eight (8) years,

from the date of purchase by the Customer

"Website" means the Airstream website at www.air-stream.com.au.

Warranty

Subject to clauses 4 and 5, Airstream expressly warrants that each Product is free from operational defects in workmanship and materials for the Warranty Period ("Warranty").

The benefits of the Warranty are in addition to all other rights and remedies which the Customer may have under Australian Consumer Law and any other law in relation to the Product to which the Warranty relates.

Each Product comes with guarantees that cannot be excluded under Australian Consumer Law.

Extended Warranty

In order to receive an extended eight (8) year Warranty for a Product ("Extended Warranty") the Customer must register the Product by completing, and providing to Airstream, the registration form supplied in the

Product user manual or downloaded from the Website ("Registration").

Registration must be completed within sixty (60) days of the Product being purchased by the Customer.

Exclusions to Warranty

The Warranty does not cover Third Party Goods.

Subject to any statutory provisions to the contrary, the Warranty does not extend to cover damage to furniture, carpets, walls, ceilings, foundations, vehicles, or any other consequential loss arising either directly or indirectly due to the malfunction of the Product.

If a third party installer knowingly installs a defective Product, the Warranty will be strictly limited to the resupply of that Product and shall not include any labour costs.

Repair or Replace

During the Warranty Period, Airstream will, subject to clause 6, replace or repair any defective Product or defective component of a Product without, subject to clause 8, charge provided that the defect does not constitute damage that has arisen from:

faulty, improper, incorrect or incomplete adjustment, operation or installation of the Product:

any modification of the Product, without the written approval of Airstream, including tampering with or any attempt to disassemble the Product;

inadequate or improper maintenance of the Product;

misuse or abuse;

normal wear and tear;

failure for any reason to follow the instructions for use given in any user manual applicable to the Product;

act of God;

fire, flood, collision or other trauma; or

insects or animals.

Warranty Claim Procedure

To obtain the benefit of the Warranty the Customer must:

contact Airstream within the Warranty Period or within seven (7) days of the discovery of the defect, whichever is the earlier:

complete and send to Airstream the Warranty Claim Form accompanied by proof of purchase of the Product.

On receipt of the Warranty Claim Form and proof of purchase of the Product,
Airstream will contact the Customer to determine the extent of the
issue or defect with the Product.

If there is an issue or defect with the Product that is covered by the Warranty then Airstream will at its sole option:

require the Customer, at the Customer's expense, to have the defective Product, or defective component part, delivered to Airstream: or

provided the Site is located in the Perth metropolitan area, send an Airstream service technician to the Site to effect repairs to or replacement of the Product, save that the reasonable travel expenses (including travelling time) of the technician must be paid by the Customer.

In order to complete repairs or replacement of a Product in accordance with clause 6.3(b), Airstream requires safe and ready access to the Site and each Product including where required via scaffolding and access panels. If Airstream considers access to the Site or Product to be unsafe or not readily available, Airstream will not commence or will cease all work to repair or replace the Product. All costs incurred in the obtaining of safe and ready access to the Site and Product shall be payable by

Any services requested by the Customer outside of the scope of the Warranty will be charged to the Customer in accordance with the following schedule of charges ("Charges"):

Description	Charges
Call out fee plus first hour on Site	\$165.00 plus GST
Hourly labour rate after first hour on Site	\$100.00 plus GST
Replacement parts for Product and	As per Airstream's current price list

The Charges are subject to variation by Airstream from time to time.

Airstream will replace, or conduct repairs to, a Product as soon as practicable but will not be liable for any loss or damage caused by any delay.

Assignment

The Customer may not assign or otherwise transfer the Warranty.

Airstream may at its sole discretion transfer or assign the Warranty.

Transportation Costs and Risk During Transit

All transportation charges incurred in returning a defective Product, or any defective component parts of a Product, to Airstream for repair or inspection, and the cost of returning them to the Customer must be paid by the Customer.

The Customer assumes the risk of, and shall be responsible for, any loss of or damage to any Product during transit. For this reason, Airstream recommends that the Customer take out shipment/postage insurance.

Third Party Warranties

Third Party Goods may be covered by independent manufacturer warranties. It is the Customer's responsibility to familiarize itself, himself or herself with these warranties. No additional warranty is provided by Airstream for Third Party Goods.

4.18 Further assistance

- 1. If you require warranty or maintenance on your air conditioning system or iZone system you should contact your installation company.
- 2. If you want to add more zones or temperature control to any zone you should contact your installation company.
- 3. If you require assistance from the manufacturer contact:

Airstream Components 9 Geelong Court Bibra Lake Western Australia 6163

Email: info@air-stream.com.au

Phone: +61 8 9418 6631 www.air-stream.com.au www.izone.com.au



